

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act, 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110030  
Phone: 32978140 Fax: 22384822  
E-mail:cgrfbyp@hotmai...  
SECY/CHN 015/02

C A No. 100981190  
Complaint No. 345/2025

In the matter of:

Jagdish Aggarwal .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Shanty R.S. Gupta, A.R for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 22<sup>nd</sup> January, 2026

Date of Order: 27<sup>th</sup> January, 2026

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant applied for Category Change vide request No. 8007700696 against domestic connection having CA no. 10981190 installed at premises No. A-78, Flat No.1, LG/Floor, Gali No.17, Madhu Vihar, Near Gurudwara, Delhi-110092. But the respondent rejected the application of the complainant due to "building height is more than 15 meters and as per site visit, supply is being used on the ground floor (office setup) no lower ground floor exists".

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Secretary  
CGRF (BYPL)

**Complaint No. 345/2025**

The complainant also stated that all the commercial and technical formalities has been completed and the building consists lower ground, ground, 1<sup>st</sup>, 2<sup>nd</sup> and last 3<sup>rd</sup> which is permissible.

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking Category Change from domestic to commercial vide application No. 8007700696 at the premises No. A-78, Flat No.1, LG/Floor, Gali No.17, Madhu Vihar, Near Gurudwara, Delhi-110092.

The reasons stated by the respondent for denial for the category change are:-

- a. The Building structure is G + 5, height more than 15 meters.
- b. There is no LGF supply used on the GF office setup found at site.
- c. Building Completion certificate/ Architect Certificate and Fire Safety Certificate required for height of building.

3. The complainant did not file rejoinder.

4. During the hearing, representative for the complainant was directed to file Architect Certificate.

5. Arguments of both the parties were heard.

6. The OP stated that they are ready to change the category of the connection of the complainant provided the complainant should file a fresh application and self attested Architect Certificate. The complainant agreed to the same.

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ORDER

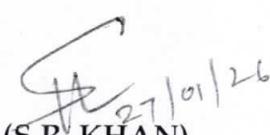
The complaint is allowed. OP is directed to change the category of the electricity connection having CA no. 100981190 from domestic to commercial as applied by the complainant vide request no. 8007700696 installed at premises no. A-78, Flat No.1, LG/Floor, Gali No.17, Madhu Vihar, Near Gurudwara, Delhi-110092 after completion of other commercial formalities as per DERC Regulations 2017.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

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